

**Running on time:** We endeavour to run on time however, our priority is quality patient care so we may run late for this reason. Your understanding in this regard is appreciated.

**Confidentiality at Primus Medical:**

All medical records are confidential documents. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. Records will only be released with patient consent or if instructed by law.

**Repeat Prescriptions require an appointment to monitor the condition being treated.**

**You may be asked to Wear a Mask if you have any Flu-like Symptoms or cough in order to contain infection.** We encourage patients to wash their hands regularly and use cough etiquette. Please dispose of used tissues in the bins provided as soon as you have finished with them.

**Sydney Medical Service - Phone: 8724 6300 - After hours care**

A doctor will come to your home and visits are bulk billed. A record of this visit will be sent to us by the next working day.

Weekdays: 8pm - 8am

Weekends and Public Holidays: 5pm-8am